



**2 May 2023**

**Important Notice**

## **livi: System Upgrade – Faster Payment System (FPS)**

FPS is scheduled to have a system upgrade from HKT 01:00 to 11:15 on 14 May 2023 (Sunday). Our FPS-related services will be unavailable during this period, including:

- Transfer
- QuickSave
- Direct debit authorization
- FPS registration
- FPS bill payment

The aforementioned services are expected to resume after 11:15 on 14 May 2023. The resumption of services varies, subject to the upgrade progress. Please make alternative arrangements in advance if necessary. Thank you for your understanding.

For any enquiries, please contact liviCare via live chat or call (852) 2929 2998.

**livi**